

<p>Contacting the US Embassy</p>	<p><i>I have been trying to contact the US embassy but no one is answering the phones or my emails. Why can't I talk to someone?</i></p> <p>We do our best to respond to all your queries in a timely fashion. Due to the high volume of inquiries, sometimes our response is delayed. We do not have the resources to take phone inquiries on visa questions. The best way to contact us is via email, and to include a subject line noting the applicant's name, date of birth month/day/year, case number (if applicable), and specific request.</p> <table border="1" data-bbox="386 520 1432 1037"> <tr> <td data-bbox="386 520 906 554">IF</td><td data-bbox="906 520 1432 554">Write or Email:</td></tr> <tr> <td data-bbox="386 554 906 667">If you have an immigrant visa application, a refugee or asylum application.....</td><td data-bbox="906 554 1432 667">dakarimmigrantvisa@state.gov</td></tr> <tr> <td data-bbox="386 667 906 848">If you are American and have applied for American documents (passport, social security, birth or death certificates abroad) or have an emergency or an issue.....</td><td data-bbox="906 667 1432 848">dakaracs@state.gov</td></tr> <tr> <td data-bbox="386 848 906 961">If you are applying for a tourist or short-term visa, or have a green card question.....</td><td data-bbox="906 848 1432 961">dakarvisa@state.gov</td></tr> <tr> <td data-bbox="386 961 906 1037">If you played the Diversity Visa Lottery</td><td data-bbox="906 961 1432 1037">dakardiversityvisa@state.gov</td></tr> </table> <p>PLEASE DO NOT WRITE to all the email accounts or write multiple emails. It slows answering the hundreds of emails we receive each week.</p>	IF	Write or Email:	If you have an immigrant visa application, a refugee or asylum application.....	dakarimmigrantvisa@state.gov	If you are American and have applied for American documents (passport, social security, birth or death certificates abroad) or have an emergency or an issue.....	dakaracs@state.gov	If you are applying for a tourist or short-term visa, or have a green card question.....	dakarvisa@state.gov	If you played the Diversity Visa Lottery	dakardiversityvisa@state.gov
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<p>Delayed processing</p>	<p><i>My case has been in administrative processing for months. What could the problem be?</i></p> <p>U.S. immigration laws require that a number of steps be completed before a visa can be granted. Sometimes one of these steps can be delayed and such, the processing of your case could be delayed significantly. If you have had no response within eight weeks, please send an email to the appropriate mailbox noting in the subject line "Status check-ADMIN PROCESSING – LAST NAME, First Name, date of birth month/day/year - no news since month/day/year.</p>										
<p>Administrative processing</p>	<ol style="list-style-type: none"> <i>How long will my case be in administrative processing?</i> It varies from case to case depending on the complexity of the situation. It can be a few weeks and in some cases several months. Some cases will not move forward until all has been cleared per U.S. immigration laws. <i>The officers said they would contact me in 90 days, but I have not heard back. When can I make a follow-up appointment?</i> NO need to make a follow-up appointment. If you have not heard from the U.S. embassy, it may be that they have not completed processing your application. You can contact us once every eight (8) weeks to check on your case. 										
<p>K-1 fiance visa</p>	<ol style="list-style-type: none"> <i>I need to schedule a Fiance (K-1) visa appointment, how do I go about that?</i> Click on: http://redirect.state.sbu/?url=http://redirect.state.sbu/?url=http://redirect.state.sbu/?url=https://usvisa-info.com/ (immigrant visa). You will need to pay the 										

	<p>\$US265 K-1 visa fee and the 200 FCFA “timbre fiscal” fee to the SGBS bank in Senegal. <u>You must schedule your own appointment.</u></p> <p>2. <i>Can I pay on-line?</i> No, there is no on-line option. There are two options: wire transfers or paying in Senegal.</p>
Documents	<p>1. I submitted all my documents. Why do I have to submit new ones again? Some documents have an expiration date: 6 months for medical; one year for police certificate; etc.</p> <p>2. I submitted all my documents. Why was I denied a visa? You must be eligible for a visa per all U.S. Immigration laws. The letter you received provides the relevant statutory reason for the refusal.</p>
DNA	<p>1. <i>The laboratory informed me that my DNA kit has arrived, when can I make an appointment?</i> No need to schedule an appointment. WAIT for your appointment letter.</p> <p>2. <i>My results arrived, when can I make the next appointment?</i> The U.S. embassy will call you once they have processed the results.</p> <p>3. <i>My paternity/maternity results came back with 99.9 %. When will I get the visa?</i> DNA is not necessarily the final step to obtain a visa. It is one of many. There may be other processes which are taking place simultaneously. Review the refusal letter the applicant received to make sure you do not need to provide additional information or documents. Once all is completed, the U.S. Embassy will call you for next steps.</p>
Adoptions	<p><i>I would like to adopt a child. How can I find out more information?</i> For more information: visit www.adoption.state.gov</p>
Transfers	<p><i>I'd like to have my case transferred from the U.S. Embassy in Dakar, Senegal to a U.S. Embassy in another country. What do I have to do?</i> Email the U.S. Embassy where you would like the case transferred to and ask if they will accept your case. If the embassy approves, send the response to dakarimmigrantvisa@state.gov and the U.S. Embassy/Dakar will transfer the case.</p>
Visa inquiry	<p>How can I apply for a visa? Please visit: : www.travel.state.gov OR http://dakar.usembassy.state.gov OR http://www.dvlottery.state.gov/</p>
Expedite Requests	<p><i>I'd like to have my case expedited. What is the procedure?</i> Please contact the National Visa Center at https://travel.state.gov/content/visas/en/immigrate/nvc/nvc-contact-information.html</p>
Scheduling	<p>1. <i>NVC stated that my case was transferred to the U.S. Embassy; I'd like to schedule an appointment.</i> WAIT...you should receive an appointment letter with date, time and interview. Please be patient.</p> <p>2. <i>I had my interview the other day and a few documents were missing. When can I bring the additional documents?</i> NO APPOINTMENT Necessary. Come any Tuesday or Thursday at 9:00 a.m.</p>
Visa Denial	<p><i>I did not get the visa. What recourse do I have?</i> It depends on the situation of your individual case. For more information about the visa denial please review the letter the applicant received or see general information here http://travel.state.gov/content/visas/en/general/denials.html .</p>

